

## QUALITY MANAGEMENT POLICY STATEMENT

1. Altech Engineering considers the Quality aspects of the business to be of greatest importance; only services leading to lasting customer satisfaction will be determined as part of the Quality System.
2. Altech Engineering Limited is committed to meet the needs and expectations of its customers and relevant interested parties and maintaining Customer Focus and as a result of this, Altech Engineering is fully committed to working to a Quality System in accordance with ISO 9001:2015.
3. The Directors of Altech Engineering Limited are committed to continual improvement and driving the quality of its products and services including the communication this quality policy through the line management team to the employees and Subcontractors. Quality Objectives will be set out by the Management Team and means by which they can be measured will be determined. These will be documented at the Management Review Meeting.
4. Altech Engineering Limited is committed to a policy of "right first time" and of continual improvement in its processes products. To achieve this we will monitor, measure and evaluate our performance.

The principle of Continual Improvement will be addressed at the Management Review Meeting and measurement of this improvement will be established in Quality Procedures, training and supervision. This will assure to competence of all staff and contractors to provide the human resource required to meet the capabilities and capacity required.

All other resources are to be regularly reviewed to assure adequacy.

5. Quality System documented information will be prepared accurately and adequately to describe the application of the Quality programme, in concise documents readily available to all personnel with regard to areas of activity.
6. The requirements of the Quality programme shall be fully applied by all Company personnel and will ensure that all records of activity and process are maintained.
7. This Policy Statement will be reviewed at Management Review Meetings to ensure continued suitability.
8. We will learn from risks and opportunities, customer complaints and feedback from other relevant interested parties.